

Borough Green Medical Practice Update

Hospital Park and ride

Park and ride is a more sustainable way for you to visit Maidstone and Tunbridge Wells hospitals.

Using the park and ride service is simple and free:

- Park your car at one of our free car parks (see locations below).
- Jump on the bus to the hospital. Buses will run Monday to Friday, every half an hour from 6.40am to around 9pm, depending on the hospital. Find bus timetables to plan your journey below.
- Get the bus back to your car.

Maidstone Hospital

The post code for the park and ride site is ME16 0XP. This post code includes some residential streets, so drivers using sat nav should look out for the large car park behind the DFS store, just off Beaver Road.

Timetable

[Bus route and timetable: H1 London Road Park and Ride to Maidstone Hospital](#)

When using the Tunbridge Wells park and ride service from Knights Park, you will need to register your number plate at the tablet in the main reception at Tunbridge Wells Hospital on arrival.

Tunbridge Wells Hospital

The post code for the park and ride site is TN2 3UW.

Timetable

H3 Knights Park to Tunbridge Wells Hospital

[Bus route and timetable: H3 Knights Park to Tunbridge Wells Hospital](#)

277 Tunbridge Wells to Tunbridge Wells Hospital

The [277 public bus service](#) also stops at the Knights Park and ride site and this bus is free for patients and visitors getting on at the park and ride point.

Free [parking](#) at Maidstone Hospital and Tunbridge Wells Hospital will continue for a number of patient/visitor groups including blue badge holders, cancer and renal patients, and parents of babies in the Neonatal Unit.

Practice activity

We recognise that there is more to be done to improve our phone answering and we are working to match staffing phone traffic as well as further changes to our phone system and line capacity.

Our opening times are 08:00 to 18:30 and avoiding peak times would be much appreciated

Last month 5504 booked appointments for phone and Face to Face with 1.5% DNA

8476 incoming phone calls were recorded with an average wait time of 6 minutes.

New Audiologist

My name is Danielle and I've recently joined the Borough Green team as an audiologist.

I grew up in South Africa and obtained my BA Hons in Speech Pathology and Audiology in 2013.

I immigrated to the UK in 2021 and currently reside in Rochester, Kent with my husband and 2 little boys (Liam and Ethan).

While I have primarily worked in private practice, I look forward to the new challenges and fulfilment that comes with being part of the NHS!

My areas of interest include paediatric audiology and vestibular assessments.

I enjoy travelling, reading and spending time with my family!